



CompService-briefly about us:

CompService company was founded in 2002 and has gradually strengthened our position in the Tri-City market among companies which provide IT services for small and medium enterprises. From the beginning we specialize in comprehensive information technology businesses. Our offer is dedicated to small and medium-sized businesses in the full range of IT or as a Local IT Support / Helpdesk for newly established branch offices of large companies that have their IT department in other cities. Our office is located in the center of the city street Doki 1, where we have the ideal exit point for customers.

Our flagship service is to ensure the IT support for the potential clients. Currently we provide such services for ten entities with whom we signed the service provision agreements. In addition, we support the several other companies. Such services are calculated each individually.

We have wide experience and trust, thanks to which we still get new satisfied clients. Currently it includes: BPTO Gdansk Development, European Solidarity Center, Faworit-Salon Honda in Sopot, Javin (Manager of C.H. Madison), Klimasew, General Consulate of Ukraine, Kulikowski-Salon Volkswagen in Gdynia, Gdynia from LandProp Services, Uniqa-Pomorze. Since the beginning of this year the company UK Landprop Services from London joined to the group of our clients. The list of references confirms our clients satisfaction. Many of our clients are foreign citizens who does not speak Polish, therefore the staff of CompService are capable to speak English on intermediate level both speaking and writing.

Competence of our company is confirmed by the numerous certificates, the Microsoft certificates are the most important: from 10 October 2008 we possess the Microsoft Certified Professional Certificate, from 28 October 2008 we have the title of Microsoft Small Business Specialist.

In order to improve communication with our clients we implemented the "Remote Helpdesk System" which give us a possibility to have instant remote assistance/advice to each customer - with two clicks on a special icon from the desktop the customer can connect with our Specialist, who helps him solve the problem directly. This system is very gladly used by our customers, since it allows the immediate deletion of the vast majority of problems which usually appear in everyday work with the computers. We have also implemented a management system for leveraging individual clients, so that can easily view and edit information about the inventoried resources (e.g., computers, printers, software licenses). Our customers also have the ability to log in to an administration panel in this system through the website using a secure encrypted connection. To meet the expectation of constantly growing number of customers, in September 2006, we've doubled the employment and implemented a system for handling requests from clients, which manage the infrastructure. This software helps to track and resolve customer problems, raising the level of satisfaction and quality of the website.

Feel free to contact us directly,

sincerely

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